



STAKEHOLDER ANNOUNCEMENT

Dear valued stakeholder,

As the COVID-19 continues to spread in our country, the President of the Country declared a national lockdown with effect from midnight on Thursday 26 March 2020. While this pronouncement will have a considerable impact on people's lives and organisational operations. The Municipality has taken the following actions regarding remote working:

- Effectively all our offices, workshops, parks, sports grounds, halls and recreational facilities are closed for public until further notice.
- All scheduled contact meetings arranged are henceforth cancelled with immediate effect.
- Stakeholders are encouraged to communicate with our relevant personnel via email or telephonically. Contact details are provided below.
- All invoices that had already been submitted for processing; the Finance department will process them accordingly.
- All finance offices will be opened for payment of services and buying of grave sites from 9am-12am from Monday to Friday until after the lockdown.
- Customers are requested to lodge their account queries to revenue@mantsopa.co.za

As the Executive Management of Mantsopa we will continue to provide basic services and we call for your cooperation, as we all support the national efforts to manage and contain this COVID-19 pandemic. The Municipality will ensure that there is continued operations during this trying time.

For further enquiries, kindly make use of the below contact details:

Unit	Tittle	Cell number	Email
Finance	CFO	081 289 3988	snyapholi@mantsopa.co.za
	Revenue manager	067 648 2888	revenue@mantsopa.co.za
	SCM	081 315 5052	scm@mantsopa.co.za
Customer care	Hotline	065 857 3687	customercare@mantsopa.co.za

Yours in service.

TP Masejane
Municipal Manager